



International  
Labour  
Organization

#ESAP2



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## ▶ Annual Regional Meeting of the Institutions for Amicable Settlement of Labour Disputes

29 – 30 March 2023

### ▶ 29 March 2023 Performance Benchmarking Tool and Self-Assessment Diagnostics Tool

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#### Morning session

9:00 – 12:00

#### **Welcome remarks and introduction to the objectives of the workshop**

*Ada Huibregtse, Chief Technical Advisor, ILO*

#### **How to measure effectiveness in labour dispute resolution: principles of effectiveness of LDR institutions**

*Cristina Mihes, Unit Head, Labour Law and Reform, ILO*

#### **ASLD performance benchmarking tool: data validation and analysis at institutional and regional levels**

*Ada Huibregtse, Chief Technical Advisor, ILO*

*Ivica Lazović, Director, ASLD Agency, Serbia*

*Radmila Loshkovska, Advisor in Social Partnership Unit/ Secretary of the ESC, Ministry of Labour and Social Policy, North Macedonia*

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#### Afternoon Session

13:30 – 16:00

#### **Self-Assessing effectiveness of dispute resolution institutions**

Introduction to the ILO Diagnostic tool

Group work and discussion

*Cristina Mihes and Valerie Van Goethem, ILO*

Morning Session

9:00 – 12:00

**Greek practice in settlement of labour disputes (OMED)**

**Resolving collective labour disputes: case studies**

Hellenic Steel: An example of an alternative solution

Cretan hotels: An example of exhaustion of efforts

Air controllers: An example of intervention of third persons

Greek Gold company: An example of mutual understanding

Rules of National Insurance Company: An example of an alternative solution (evaluation of employees)

**Group work: Solving hypothetical cases**

*Kostantinos Papadimitriou, President of the Greek Organism of Mediation and Arbitration and Professor of Labour Law and European Labour Law*

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Afternoon session

13:30 – 16:00

**Spanish practice in labour dispute resolution (SIMA)**

SIMA Structure

Collective conciliations

Mediation and arbitration system in collective disputes

Mediation cases

*Diego Ribera, Lawyer of Procedure, Interconfederal Mediation and Arbitration Service Foundation, Spain*

**Miscellaneous discussions and planning the future, closing remarks**

*Ada Huibregtse, Chief Technical Advisor, ILO and Cristina Mihes, Unit Head, Labour Law and Reform, ILO*